



MGM000010

- Availability
- Training
- Technology
- Understanding
- Confidentiality
- Dependability

**We are always accessible, which means better service.**

Because your business is about helping people, it's always good to know you can rely on Auto & General to be there for you. We commit ourselves, through our unique **Broker Service Charter**, to always being accessible and to returning calls within 15 minutes, should you not be able to speak to someone immediately. It's another way we help you render the kind of client service that will ensure that your clients always return.

This is just one of the promises we make in our unique Broker Service Charter. Every time we don't deliver on a promise to you, we will pay you a **R250 penalty fee**.

**Call us today on 0800 1000 11 for a tailor-made insurance quote.**

For more information and a complete list of our Broker Service Charter promises, visit [www.agbroker.co.za](http://www.agbroker.co.za)

**always there** always a pleasure



**auto general**  
car | home | business insurance  
Mon-Fri 8am-8pm and Sat 8am-1pm